



CUSTOMER ADVISORY

ADV1803

Conversion to Intel Label and Packing Box

Change Description:

Intel® Programmable Solutions Group (“Intel PSG”, formerly Altera) is notifying customers of a packing and labeling change.

As a part of integration efforts, Intel PSG will begin the transition to Intel intermediate (inner) boxes, shipping boxes and labels.

- At the transition period, customers can expect to receive units in either the current intermediate (inner) box or the new Intel intermediate (inner) box.
- The intermediate (inner) boxes will have both existing Altera and Intel labels during the transition phase, and then will eventually move to only have an Intel label.

Table 1 and 2 show the possible intermediate box and labeling combinations that customers can expect to receive.

- Shipping cartons will also change to new boxes with no print of the “Altera” logo and will also be applied with the Intel format shipping label.

Table 1: Tray Intermediate (inner) Box and Labeling Combinations

	Before Integration (Current Packing)		At Integration (Transition Phase)		After Integration (Final Phase)	
	Box	Label	Box	Label	Box	Label
Combination 1	Current box	Altera	Intel	Both Altera and Intel	Intel	Intel
Combination 2	Current box	Altera	Current box	Both Altera and Intel	Current box	Intel

Table 2: Reel Intermediate (inner) Box and Labeling Combinations

Before Integration (Current Packing)		At Integration (Transition Phase)		After Integration (Final Phase)	
Box	Label	Box	Label	Box	Label
Current box	Altera	Current box	Both Altera and Intel	Intel	Intel

Fig. 1: Sample of an Intel Intermediate (Inner) Box and Moisture Barrier Bag Label

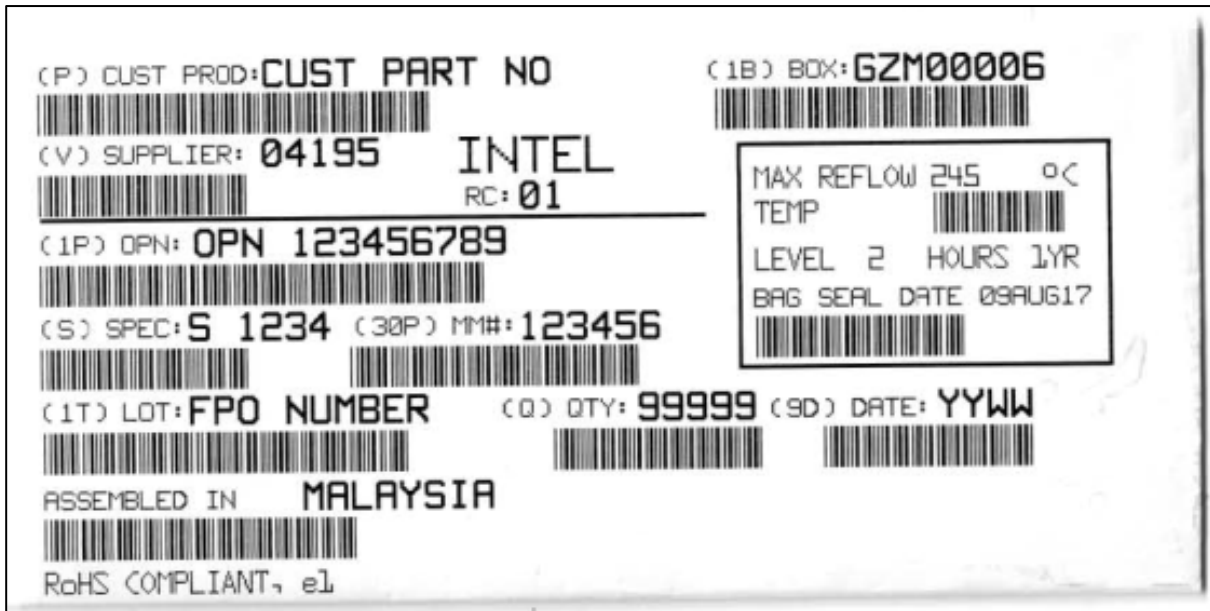


Fig. 2: Sample of the Intel Shipping Box Label

FROM: PG6 PLOT 70, MUKIM 12 B. LEPAS IND PARK IV 11900 PNG MALAYSIA	TO: TEST 1 LOT 8 JALAN HI-TECH 2/3 KULIM HI-TECH PARK KULIM KEDAH
(3S) PKG ID:	04195+SALES ODR
	
(K) PO NUMBER:	PO NUMBER 123456789
	
(P) CUSTOMER PROD ID:	CUST PART NO
	
(Q) QUANTITY:	9999999 EA
	
(1P) OPN:	ORDERING PART NO
	
(Z) SPECIAL:	SPECIAL DATA
	
INTEGRATED CIRCUITS	
PACKAGE WEIGHT:	
50.00 LBS	
22.68 KGS	
PACKAGE COUNT:	
1111 OF 9999	

Fig. 3: (Tray) Current box with Altera and Intel labels



Fig. 4: (Tray) Intel box with Altera and Intel labels



Fig. 5: (Tray) Current box with Intel label



Fig. 6: (Tray) Intel box with Intel label



Fig. 7 & 8: (7" and 13" Reels) Current Box with Altera and Intel Labels



Fig.9: (7" and 13" Reels) Intel Box with Intel Label



Recommended Action

Customers are being notified to take note of this packing and labeling conversion. Please note that at the transition phase, customers may receive units in either the current box or alternative Intel intermediate (inner) box.

Products Affected:

All Intel PSG Products

Reason for Change:

The purpose of this conversion is to standardize and align the packing process and label format of PSG products to that of Intel.

Change Implementation

Table 3

Milestone	Date
Date transition phase is in effect for intermediate boxes and labels ¹	April 1, 2018
Date of change to Intel shipping box and label	July 29, 2018
Date of final phase for intermediate box and label conversion	January 1, 2019

Note 1:

Once the change takes effect, customers will receive units in either the current box or alternative Intel box.

Contact

For more information, please contact Sales or Customer Quality Engineering (CQE) in your region, or submit a Service Request at Intel PSG's [mySupport](#) website.

Customer Notifications Subscription

Customers that have subscribed to Intel PSG's customer notification mailing list will receive the PCN document automatically via email.

If you would like to receive customer notifications by email, please subscribe to our customer notification mailing list at:

<https://www.altera.com/subscriptions/email/signup/eml-index.jsp>

Intel PSG references J-STD-046 guidelines for PCN.

In accordance with J-STD-046, this change is deemed acceptable to the customer if no acknowledgement is received within 30 days from date of notification.

Revision History

Date	Rev	Description
03/02/2018	1.0.0	Initial Release

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